

About Larson-Juhl's EPay Payment Option

EPay is an efficient, secure, electronic payment method. Larson-Juhl customers who choose to use EPay will have an opportunity to earn a 2% discount on applicable purchases. With EPay, Larson-Juhl will securely maintain a customer's banking information on file and automatically process a debit to a customer's bank account for each shipment made.

There are four simple options for you to submit your business's banking information to Larson-Juhl and change your payment terms to EPay. Once registered, EPay will be effective for orders placed thereafter.

Option 1

Visit larsonjuhl.com to register for EPay. You will find a direct link to our EPay service at the bottom of our home page, listed under "Contact Us." Follow the instructions for entering the required banking information on the EPay page. Be sure to double check all of the information you've entered before submitting the form.

Option 2

Note your Larson-Juhl customer number on a voided check and fax the check to 1-770-279-5296.

Option 3

Note your Larson-Juhl customer number on a voided check and email a scanned image of that check to NewAccountSetUp@larsonjuhl.com.

Option 4

Call our Credit Department at 1-800-833-0218 or our Customer Service Center at 1-800-438-5031 and provide your bank account information over the phone.

Please allow three business days for setup and processing. You will be contacted if additional information is needed.

Using EPay

Place your Larson-Juhl order as normal, via phone, email, or online. Your Customer Service Representative can verify the order was successfully placed as an EPay order.

- Funds will be deducted directly from your bank account within one to two business days after your Larson-Juhl order ships to your business.
- You will continue to receive an invoice with each shipment.
- Your bank statement will show all Larson-Juhl activity and will serve as your receipt.
- Any credit memos will be automatically credited to the bank account on file.

Please note that once you have selected EPay as your default payment term, if you change your payment method to Credit Card or C.O.D. you will not be eligible for the 2% discount.

**For assistance, please call our Credit Department at 1-800-833-0218 or
the Customer Service Center at 1-800-438-5031.**